



BEWARE OF FRAUD

1. Unsolicited tender invitations

There has been a significant increase in fraudulent phishing and procurement-related approaches to current and potential Eastplats suppliers. These activities attempt to extract personal information, goods, or money by posing as Eastplats.

The phishing scam is initiated by e-mails, SMS, and social media advertisements that contain fraudulent e-mail addresses and names that ask for the prospective supplier's information. Once contact has been established, the criminals will claim to facilitate a tender process with the prospective supplier, to either obtain the goods ordered or to request payment for the tender process, resulting in a financial loss to the victim.

It is important for members of the public to note the following:

- All our tenders are managed on-site in line with our internal procedures.
- **Criminals fraudulently use different email addresses that look as if it could be ours. Prospective suppliers should only receive info from and send info to procurement@eastplats.co.za**
- **Criminals fraudulently use different website addresses that look as if it could be ours, the correct company website is www.eastplats.com**
- Should you wish to be invited to tender, or wish to register as a Supplier, you will have to contact the Supplier Management Department as per the contact details listed on the website.

Be vigilant when receiving unexpected communication from Eastplats and ensure email addresses and hyperlinks are valid. It is likely to be fraudulent if:

- It requests upfront monies/fees for access to tender documentation. Eastplats would never request upfront payment to get access to tender documentation.
- It asks for your bank details – Eastplats captures and verifies the supplier’s banking details during supplier registration – we will not do this on a Request for Quote.
- It requests samples upfront.
- It is unsolicited or unexpected - you are unlikely to receive a quotation request if you have not previously worked with Eastplats in the past.
- We will not contact a supplier or prospective supplier via SMS or social media to invite them to tender.
- Suppliers will be vetted before being registered as a Supplier on the Eastplats- Supplier Database.
- We do not use agents or charge any fees for the registration or tender process.

2. Sale Of Supplier Numbers

The sale of supplier numbers from existing suppliers to any company or person is prohibited and is against company policy and procedure.

3. Employment Scams

Please do not fall victim to this scam. Inform everyone you know that under no circumstance will Eastplats make you pay for employment.

- Eastplats Human Resources Department or any employee will NOT accept money for jobs.
- Paying a bribe for a job at Eastplats is a criminal offense.
- Employees and members of the public should note that receiving or paying a bribe for a job is a dismissible or criminal offense.
- Eastplats has ZERO tolerance for bribery.
- **Eastplats recruits or advertises on the Eastplats website: www.eastplats.com or on www.pnet.co.za**
- Help us put a STOP to this practice, which is not only criminal but morally wrong

Eastplats is committed to the highest standards of personal and professional ethical behaviour and has a “zero tolerance” stance against corruption, fraud, misconduct, or any dishonesty.

If you, or someone you know, paid money towards securing a tender or job, please file a report to your nearest police station or leave an anonymous tip-off on the email and/or numbers below.

To report all suspected fraud, corruption, and misconduct, please contact:

Tip-offs Anonymous contact details:

Toll-free: 0800 21 51 44

Email: tip-off@ethics-line.com

Free fax: 0800 00 77 88

Free Address: KZN 138, Umhlanga Rocks, 4320

Website: www.tip-offs.com

Disclaimer: Eastplats will not be liable for any losses or damages caused by scam emails, scam tender invitations, and/or Job scams